



POLICIES

Vouchers:

If you purchased a voucher please be advised that we will accept only one voucher per person without exception. _____Initials

Return Policy:

No refunds are made for products, service packages and pre-paid treatments once they are purchased. If for some reason you are not able to use an un-rendered, pre-paid service, you may do a one-time exchange of the unused portion toward other services. _____Initials

Cancellation Policy:

It is our office policy that we require 48 hour notice for any cancellations and or rescheduling. **There will be an automatic forfeiture of treatment from your package for each area that you were scheduled for without the appropriate 48 hour notice regardless of the reason.** We apologize for any inconvenience and hope you understand that without adequate notice we cannot offer the missed appointment time to another patient in need. _____Initials

Continuity of Care:

We understand and encourage continuity of care. We do our best to keep you with the same technician or provider for each treatment, however, we cannot guarantee it, and this will not be justification for rescheduling of appointments. _____Initials

Patient Signature: _____

(Signature of Parent or Legal Guardian if under 18 Years)

Serenity Rejuvenation Staff: _____

Thank you for understanding!
SRC TEAM

We accept gratuity and it goes directly to our employees!